



# COUNTY OF LOS ANGELES

## FIRE DEPARTMENT

1320 NORTH EASTERN AVENUE  
LOS ANGELES, CALIFORNIA 90063-3294  
(323) 881-2401

DARYL L. OSBY  
FIRE CHIEF  
FORESTER & FIRE WARDEN

June 16, 2011

Tim Owens  
30SecondTraining.com  
2629 Manhattan Avenue #293  
Hermosa Beach, CA 90254

Dear Mr. Owens:

We recently received your letter outlining the product "30secondtraining.com". Thank you for providing access to the "how to videos" and working with my staff as they reviewed this product. **Staff found the product to be a helpful and effective training resource**; unfortunately, we are unable to utilize it at this time. Most Department computers are still running on an XP platform. Your product is only offered for 2007 and 2010 operating systems.

Once the Department upgrades to a higher version we may be interested in looking at your product again. The Department will contact you at that time if we wish to proceed further.

Thank you again for sending us information about your product. I wish you continued success in your endeavors.

Very truly yours,

DARYL L. OSBY  
FIRE CHIEF  
FORESTER & FIRE WARDEN

### SERVING THE UNINCORPORATED AREAS OF LOS ANGELES COUNTY AND THE CITIES OF:

AGOURA HILLS	CALABASAS	DIAMOND BAR	HIDDEN HILLS	LA MIRADA	MALIBU	POMONA	SIGNAL HILL
ARTESIA	CARSON	DUARTE	HUNTINGTON PARK	LA PUENTE	MAYWOOD	RANCHO PALOS VERDES	SOUTH EL MONTE
AZUSA	CERRITOS	ELMONTE	INDUSTRY	LAKESWOOD	NORWALK	RDLLING HILLS	SOUTHGATE
BALDWIN PARK	CLAREMONT	GARDENA	INGLEWOOD	LANCASTER	PALMDALE	ROLLING HILLS ESTATES	TEMPLE CITY
BELL	COMMERCE	GLENOORA	IRWINDALE	LAWNDALE	PALOS VERDES ESTATES	ROSEMEAD	WALNUT
BELL GARDENS	COVINA	HAWAIIAN GARDENS	LA CANADA FLINTRIDGE	LOMITA	PARAMOUNT	SAN DIMAS	WEST HOLLYWOOD
BELLFLOWER	CUDAHY	HAWTHORNE	LA HABRA	LYNWOOD	PICORIVERA	SANTA CLARITA	WESTLAKE VILLAGE
BRADBURY							WHITTIER